



Adaptive ALM Solutions



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About ThoughtWorks Studios:

ThoughtWorks Studios is the global leader in Agile ALM solutions and training. A division of ThoughtWorks®, the pioneer in Agile development and best practices, it offers the only holistic, fully integrated set of lifecycle solutions designed exclusively for sustainable, enterprise-wide Agile ALM success. Based on ThoughtWorks' ground-breaking experience and commitment to software excellence, Adaptive ALM™ helps organizations manage all aspects of the software development lifecycle – from requirements definition and portfolio management to test automation, quality assurance and release management. The company also provides in-depth training courses that cover all facets of Agile ALM through its Agile Workshops series. Customers include 3M, Barclays, BBC, eBay, Honeywell, McGraw-Hill, and Rackspace. ThoughtWorks Studios is headquartered in San Francisco and Bangalore, with offices in London and select cities in Europe, Asia and Australia. For more information, please visit www.thoughtworks-studios.com.

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ThoughtWorks®
STUDIOS

How can you be business responsive when you don't have real-time visibility into your software initiatives?



What causes Agile projects and programs to fail?

▶ Making the right decisions for software initiatives is difficult without an objective view of your projects' health

When you are responsible for delivering business-critical software, it's imperative that you have a complete and accurate view. One that enables you to remove hurdles, handle risks, easily change course as required, while delivering business value your customers expect or that your business relies on.

▶ Managing changing requirements seems impossible when you and the team aren't on the same page as the customer

Because requirements change frequently you need a streamlined, flexible approach to requirements change management. Your teams need to develop software which is both high-quality and high-value, and the easiest way to develop high-value software is to implement the highest priority requirements first. This enables them to maximize stakeholder RoI. To be successful, you must truly manage change, not prevent it.

▶ Agile teams cannot work efficiently when they feel forced to use an alien, inflexible process

Many Agile tools enforce an alien process on the team. Working with a process recently unfamiliar to them, can make them feel shackled and unsure, leading to delays and reduced productivity.

Mingle recognizes that there is no Agile-in-a-box

▶ A process that fits your goals and constraints, and not the other way around

Agile-in-a-box solutions do not have the flexibility to continuously improve as the organization's needs change. Mingle doesn't force a process on you; instead it helps you find a process that works best for you. Whether XP, Scrum, Hybrid Agile or even a process you've evolved as an exclusive practice - Mingle adapts to your organization's needs. Mingle's flexibility is core to the product design. Users (such as Developers, Project Managers and Customers) can configure views for every role, track artifacts and manage workflow the way your organization wants to track them. ***In short, you can choose a process that fits your goals and constraints.***

▶ Enable real-time collaboration between your global team and the customer

Your global team will enjoy using Mingle everyday since it's focused on helping them get their work done. They can use it for iteration planning, gathering

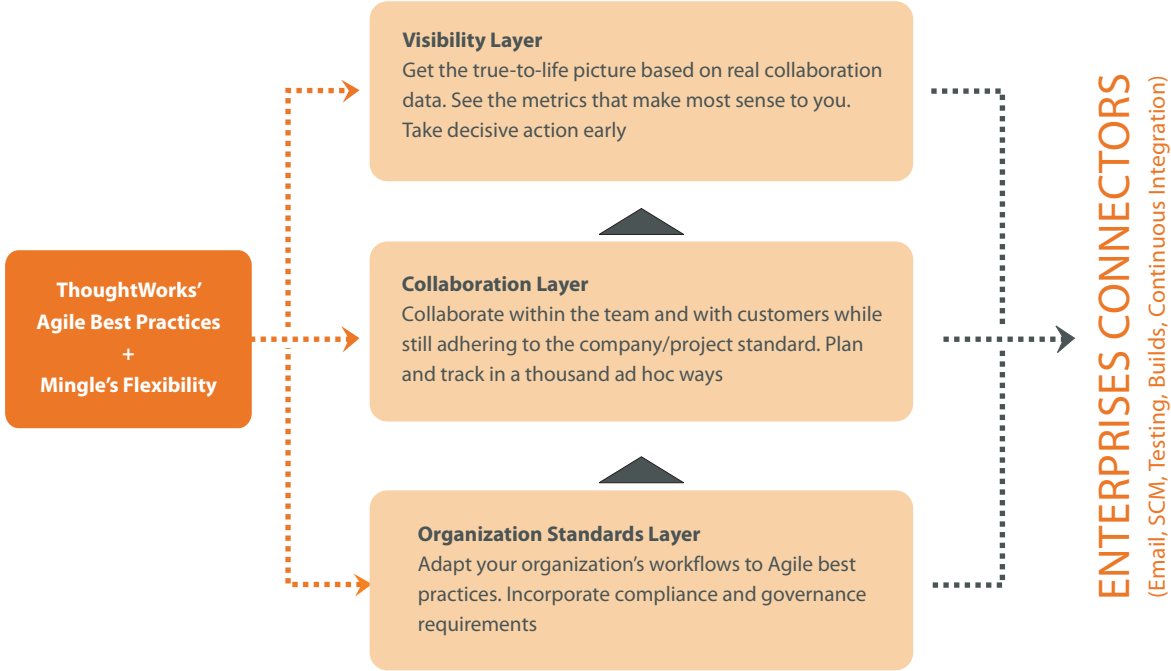
customer requirements or even daily stand-ups. ***Mingle brings your customer on board so that they're as much a part of the development process as the team. You know that the right functionality is being delivered and everyone has real-time visibility into the software delivery process. Mingle is global collaboration at its most effective.***

▶ True-to-life visibility

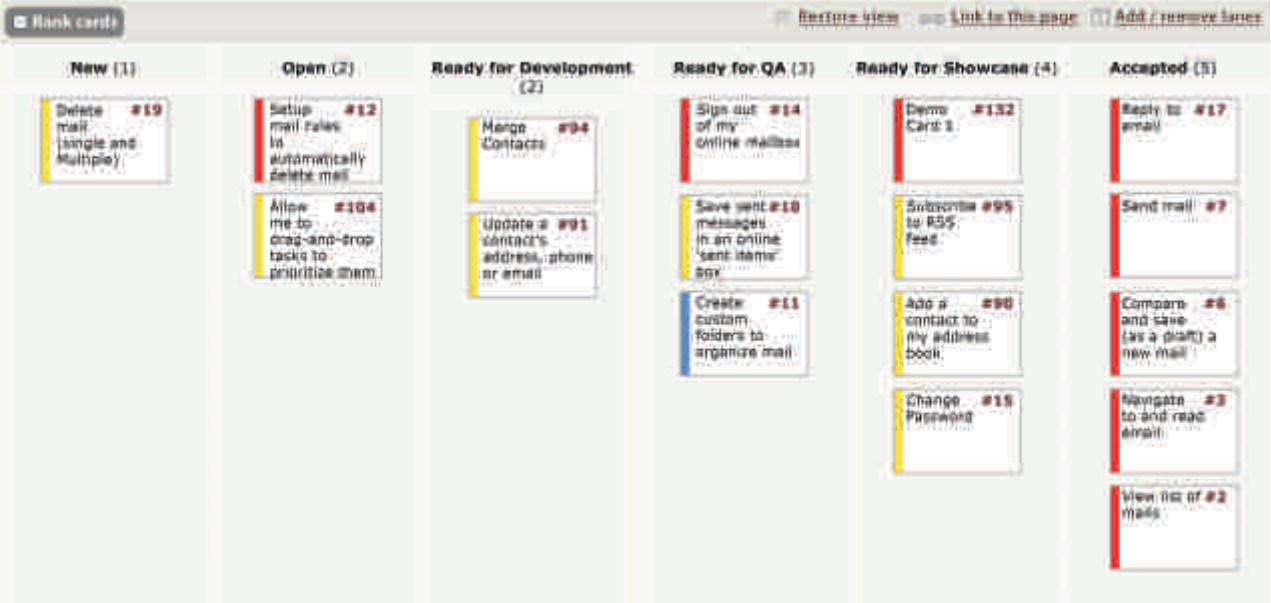
As teams use Mingle continuously, it always has the most recent project or program data. It delivers objective, true-to-life visibility in a form that works for any size project or program. It enables business stakeholders, development and operations teams to see all project-related data at once, with the ability to drill down into the details as needed. ***We believe Mingle is the most comprehensive system of record for Agile Project Management giving you real-time visibility and control into every stage of the application lifecycle.***

Mingle® adapts your company's process to Agile best practices, and helps your teams stay on top of evolving requirements in collaboration with business users. As a system-of-record for all software initiatives, it presents the actionable insight you need in order to ensure they make it to market fast.

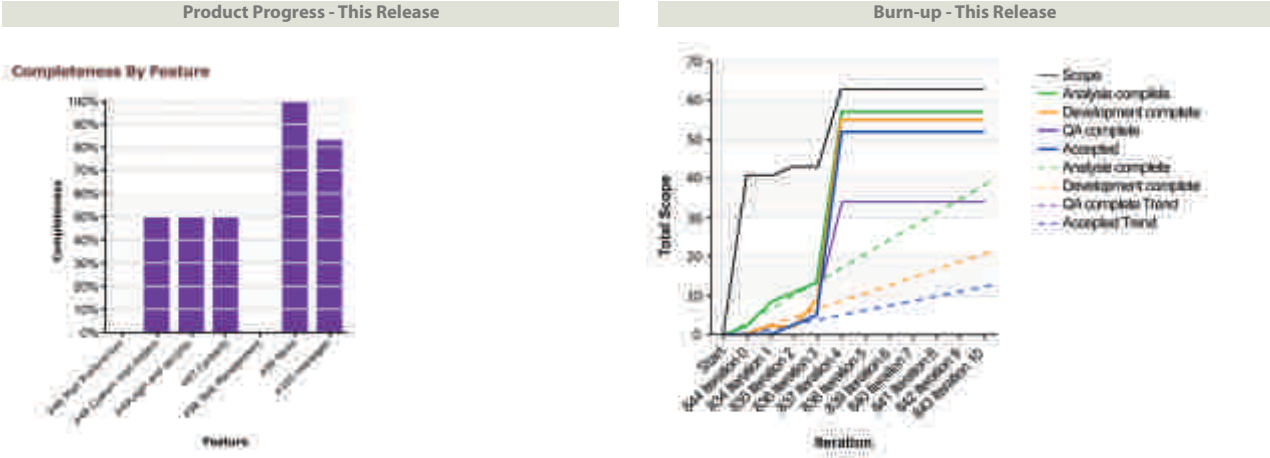
A conceptual view of Mingle



Collaborate using customizable card walls in Mingle



See exactly the metrics you want to see



Usability-rich UI for effective collaboration

- Customize your project space using domain specific terminology
- Stay notified of changes with Email and RSS alerts
- Customize drag-n-drop virtual Story Walls, personal work queues and multiple dashboards
- Easily gather requirements and collaborate effectively with integrated Wiki support
- Directly browse source code linked to stories
- See History and Comments per card
- Capture contextually relevant information from Mingle and IM chat with Murmurs
- Customize Favorites and Tabs of any view you choose
- Minimize adoption effort with contextual Help including in-context help for key views

Visual project planning and tracking

- Visually manage backlog with hierarchical, customizable, multi-level trees and views
- Get a real-time view of story/defect progress
- Get real-time automatic release metrics at program and project level
- Visually manage requirements with sequential card ranking by priority, grouping and sorting by status or attribute value

Comprehensive test and requirement management

- Track Features, Stories, Tasks, Risks, Defects and Issues
- Create Visual Bug Workflows
- Link Bugs with Stories using Card Trees
- Stay informed with RSS and Email Alerts

Agile project and program management

- Customize XP, Scrum, Hybrid Agile templates
- Fully customizable card types, properties and transitions
- Easily create custom macros with the Macro Development Toolkit. Intuitively customize in-built macros with the Macro Editor
- Simplify reporting with in-built standard Agile chart, templates and an English-like Mingle Query Language functionality

Organizational compliance and easy integration

- Get full traceability with read-only, comprehensive navigable History
- Advanced user management support
- Built-in LDAP and Single Sign-On (using CAS) support
- Support for Subversion till version 1.6.5, Mercurial and Perforce
- Easily integrate using the RESTful APIs
- Use freely available plug-ins for multiple tools on the active Mingle Community
- Scale easily with clustering support for horizontal scaling

Dedicated support and expert training

- Local setup support assistance
- Interactive training by Agile experts with real-world experience on various Agile engineering and management best practices
- Dedicated solutions team to customize plug-ins
- Regular releases with new functionality
- Vibrant community support

“Mingle has allowed the IC development group to successfully establish engineering best practices that help their teams produce high-quality, consistent software delivery.”

National Health Service



“By reducing the rework cycle often associated with bugs discovered after a release, the team has decreased the overall cost of delivery.”

Minnesota State Colleges and Universities



Select Mingle Customers:



“ThoughtWorks... has made a difference in Application Development... by pioneering Agile practices on complex enterprise projects and proving that Agile isn't just for simple web development.”

Forrester



“Mingle's flexibility has allowed us to track and organize resource allocation, as well as prioritize and execute all work from defects to high-level business initiatives... it will allow us the ability to further link and connect the dots to keep the business engaged at all levels of the organization.”

**Stephen Brown,
Director of International Online Operations, ove.com**



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